**THE Queens hotel**

**PRIVACY POLICY**

This privacy statement discloses the privacy practices for [**www.queenshotel-york.com**](http://www.queenshotel-york.com)

 It applies solely to this website; links within this site to other websites are not covered by this privacy statement.

Information collection and use

This website does not store or collect any personal information about site users. The system will record your email address and other information if volunteered to us by you through certain sections of the site, such as commenting making a booking or enquiry. This information shall be treated as confidential. It may only be used for internal review, making a booking and to contact you regarding any feedback.

Cookies

A cookie is a small file, which asks permission to be placed on your computer’s hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

In general, we use cookies and our records of the pages users have visited to gather information about all of our users collectively, such as what areas users visit most frequently and what services are accessed most. This information helps us determine what is most beneficial for our users, and how we can continually create a better overall experience for our users and improve our website in order to tailor it to customer needs.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

You can easily remove any cookies that have been created in the cookie folder of your browser. For example, if you are on Windows machine, here are the steps on how to use Windows Explorer to erase cookie files:

* Click on ‘Windows Explorer’
* Click on ‘Tools’
* Click on ‘Internet Options’
* Click on the ‘General’ tab
* Click on the ‘Delete’ button in the ‘Browsing History’ section
* Click on the ‘Delete Cookies’ button next to the ‘Cookies’ section
* Close when finished
* Click on the ‘Ok’ button to close

Notification of changes

Our web team reserves the right to change the privacy statement without notice. It is the responsibility of users to check this privacy statement regularly.

Use of the website

Accuracy of details

While we have tried to ensure that all information about the property, facilities, attractions and events is accurate we cannot accept responsibility if this is not the case. Please do remember that facilities may alter from time to time and The Queens Hotel cannot be held responsible for any changes that occur or any errors or omissions in respect of the information. Liability is therefore excluded for any loss of expense incurred further to reliance upon such information.

Links to other sites

All links provided from [**www.queenshotel-york.com**](http://www.queenshotel-york.com) and its subsidiary websites are done so in good faith in order to give you easy access to additional information. The Queens Hotel makes no representations in respect of such websites and does not endorse them in any way and cannot be held responsible for the content of these sites, or any links within them. The Queens Hotel are not responsible for data collection and privacy policies of these sites, and you should read their privacy and security policies before providing any personal data to them.

Privacy policy and security

Your privacy and security is important to us when visiting our Site. The Queens Hotel will not loan, rent or sell your personal details to any third parties without your prior consent and will comply with all data protection legislation in force from time to time with regard to the treatment of any data it collects using the website. You will not receive unsolicited e-mails from us.

Use

You agree that you will not undertake any action that interferes or attempts to interfere with the proper working of this Site and that you will not take any action that imposes an unreasonable or disproportionately large loan on the Site’s infrastructure.

Choice of law

These Terms and Conditions are subject to English Law and any dispute in relation to them shall be subject to the exclusive jurisdiction of the English Courts.